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JOB DETAIL

Ref. IO2082 - 2/27/2019

SAP Functional Manager CIO-165

Main job Software

Department CIO/ Central Integration Office

Division CIO / Information Technology Division

Section CIO / IT / IT Application & Development Section

Job Family Functional Officer - 1

**Application Deadline
(MM/DD/YYYY)** 04/14/2019

Grade P2

Direct employment Not required

Purpose To ensure the configuration, testing, and on-going support of the ITER Organization's Enterprise Resource Planning (ERP) system modules for the administrative (finance & budget and human resources) and logistics (procurement and maintenance) activities.

To implement industry best practices to make sure that data are well organized, when possible integrated, safe and secure.

Manages all activities concerning at least one of the following SAP functional areas in support of the ITER project goals: Human Resources, Finance & Budget, Procurement, Material Management and Plant Maintenance;

Main duties / Responsibilities Maintains a close relationship with both key users and process owners to support them in defining business needs and consolidating requirements;

Analyzes and develops functional/technical specifications and communicate to technical developers in order to develop the required solutions, configure and customize functionalities ensuring a good integration between solutions;

Manages configuration/customization activities;
Manages changes requests, provides process improvement recommendations and coordinates the deployment of new or upgraded solutions;

Analyzes the root cause of failures and carries out corrective actions;

Analyzes and produces functional specifications for ITER's reporting needs ;

Coordinates with responsible officers/consultants of other functional areas, both on and off-site, for the delivery of integrated solutions;

Contributes to and reviews documentation, coordinating trainings with the ITER Help Desk for SAP related support; Ensures that solutions are aligned with user's functional and non-functional requirements;

Develops and maintains integration between various data management systems;

Closely collaborates with all stakeholders within IO and Domestic Agencies to implement ITER project wide management information solutions;

Generates both periodic and ad hoc reports as needed;

Anticipates and identified any important issues that may jeopardize the achievement of the project's objectives;

Develops documentation (policies, how-tos, working instructions, guidelines, etc.) to ensure smooth operations and easy system maintenance;

May be required to work outside ITER Organization reference working hours, including nights, weekends and public holidays;

May be requested to be part of any of the project/construction teams and to perform other duties in support of the project schedule.

Measures of effectiveness Works under the supervision of the Business Applications responsible officer;
Reports to the IT Application and Development Section Leader.

Delivers IT projects in timely manner, within the accorded scope and in line with defined costs;

Maintains high levels of customer' satisfaction;

Supports efficiently continuous improvements and uninterrupted operation of Business Applications services for administrative and logistics activities;

Carries out training within the defined timeline and issues necessary documentation for users;

Ensures an effective integration between various data management systems.

Level of study Master or equivalent degree

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Diploma	Computer Science, Information Technology or other
Level of experience	At least 5 years
Technical experience/knowledge	<p>At least 5 years' experience in implementing SAP and/or SuccessFactors;</p> <p>Good experience in IT project management including Full SAP life-cycle software implementations (e.g. configuration management, user requirements capturing, testing and validation, Go-Live, post-Go-Live support etc., preferably in SAP HCM, FI, CO, FM, MM, PM projects);</p> <p>Strong experience in developing and implementing ERP fundamentals;</p> <p>Experience in other SAP solutions such as SuccessFactors, S4/HANA, SAP Cloud Platform, SAP Analytics Cloud, Fiori, UI5 ... would be an advantage;</p> <p>Experience in SAP development (ABAP, WDA, Workflow, Adobe Form, Processes & Forms and SCP) or SQL would be an advantage;</p> <p>PMP, PRINCE2, ITIL or similar certification would be advantageous;</p> <p>Extensive experience in similar jobs (involving similar work responsibilities) and/or additional training certificates in relevant domains may be considered a reasonable substitute for the required educational degree.</p>
Specific skills	SAP
General skills	<p>Collaborate: Ability to dialogue with a wide variety of contributors and stakeholders;</p> <p>Communicate Effectively: Ability to adjust communication content and style to deliver messages to work effectively in a multi-cultural environment;</p> <p>Drive results: Ability to persist in the face of challenges to meet deadlines with high standards;</p> <p>Manage Complexity: Ability to gather multiple and diverse sources of information to define problems accurately before moving to proposals;</p> <p>Instill trust: Ability to apply high standards of team mindset, trust, excellence, loyalty and integrity.</p>
Others	<p>Good understanding of business processes and information flow throughout the business of at least one of the following functional areas:</p> <ul style="list-style-type: none"> - Human Resources processes: Org. Mngt, Personnel Adm., Time Mngt., Payroll, Travel Mngt., Performance Mngt (SAP or SF), SAP Portal (ESS/MSS), UI5/Fiori apps, SF Recruiting, SF Learning; - Finances processes: General Ledger, Account Payable, Banks, Asset Management, Vendor Master, Asset Accounting, Controlling, Fund Management; - Logistics processes: Material Management (Purchasing, Material Master, Service Master, GR, Inventory Management), Plant Maintenance (Master data, Preventive Maintenance, Corrective Maintenance). <p>Certification(s) on these SAP Modules are considered a strong advantage;</p> <p>Experience in S4/HANA migration project would be an advantage.</p>
Languages	English (Fluent)

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