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JOB DETAIL

Ref. IO1876 - 8/1/2017

IT Systems Section Leader - CIO-155

Main job System Administration**Department** CIO/ Central Integration Office**Division** CIO / Project Information System Section/Division**Job Family** Section Leader**Application Deadline
(MM/DD/YYYY)** 09/10/2017**Grade** P5**Direct employment** Required

Purpose To monitor, manage and evolve the ITER Organization (IO) IT central systems and organize the IT support of the ITER Project.
To bring expertise to and manage the activities related to all needs involving IT systems & operations (for user support, central systems, databases, network and communications).

Main duties / Responsibilities

- Supervises staff and coordinates and supports the activities of the IT Systems Section;
- Provides effective leadership for the Section ensuring team members are motivated and constantly developing their skills and experience;
- Is responsible for organizing general IT services including support for user end points (personal computers);
- Is responsible for managing all activities related to general needs in computing technologies, including updating/improving the computing capacity/capability for the required analyses and extending the center to a full scientific computing center for the operation of ITER;
- Is responsible for the central IT systems (including mobile and fixed telephony and video conferencing), servers, databases, network (external/internal networking, firewall administration, virtual private networks, wireless local area networks) and communication;
- Coordinates IT systems and operation activities with the Domestic Agencies especially in the area of video conferencing standards and hosting / maintaining ITER design office related databases at cross continental locations;
- May be required to work outside normal working hours, including nights, weekends and public holidays;
- Assures that IO's goals are achieved in a timely and effective manner, which meets safety, quality, cost and schedule targets;
- Maximizes human capital and people's commitment to achieving the IO goals;
- Provides leadership in safety;
- Builds and maintains relationship with internal and external stakeholders;
- Implements the technical control of the Protection Important Activities, as well as their propagation to the entire supply chain;
- Performs other duties in support of the project schedule;
- May be requested to contribute to any of the project/construction teams and perform other duties.
- Maintains a strong commitment to the implementation and perpetuation of the ITER Safety Program, values and ethics.

Measures of effectiveness

- Reports to the Project Information Systems Section/Division Head;
- Integrates in the IT Management Team;
- Interfaces with all other Departments, Offices and Divisions;
- Maintains communication with other Organizations within the ITER collaboration;

- Builds-up, maintains motivated and manages the section to fulfill the functions as described above;
- Provides expert guidance to develop the relevant strategy related to IT central systems to be developed and implemented as necessary for the IO within the defined schedule;
- Successfully manages the IT systems within the defined costs and schedule;
- Manages efficiently IT operations including user support;
- Responsible for Section deliverables that meet safety standards, quality schedule and cost requirements;
- Responsible for implementation of safety nuclear regulation and other safety standards of the section's work;
- Responsible for adherence to technical standards.

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	Project Construction Phase
Level of study	At least Master's Degree or equivalent
Diploma	computer science or a related discipline
Level of experience	At least 10 years
Technical experience/knowledge	<p>-Deep knowledge of IT Management, IT Processes, Standards, and best practices (ITIL, Prince II);</p> <p>-At least 10 years' relevant experience in a research or industrial environment in an international context;</p> <p>-Experience in Microsoft and Linux technologies and profound experience in complex computer systems;</p> <p>-Experience in service management and IT operation;</p> <p>-Extensive experience in similar jobs (involving similar work responsibilities) and/or additional training certificates in relevant domains may be considered a reasonable substitute for the required educational degree.</p>
Social skills	<p>Ability to work effectively in a multi-cultural environment</p> <p>Ability to work in a team and to promote team spirit</p> <p>Ability to communicate effectively</p>
Specific skills	MS Office standard (Word, Excel, PowerPoint, Outlook)
General skills	<p>-At least 5 years' experience in a managerial position in major organizations;</p> <p>-Demonstrated ability to lead a multidisciplinary team and to interact with experts in many scientific disciplines;</p> <p>-Ability to motivate and develop the team members' skills and experience.</p>
Others	<p>-Capable of resolving conflicts and managing technical discussion towards achieving the results desired;</p> <p>-Excellent and broad computer and IT skills are mandatory.</p>
	Project Construction Phase
Languages	English (Fluent)

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