

IO1333 Software Technician FBM-128

General information

Job category	Standard
Status	Confirmed
Department	ADM/Directorate for Finance, Budget & Management Systems
Division	FBM / Finance, Budget & Management Systems Division
Section	FBM / Project Information System Section

Job description

Main job	Computer Science - Software
Title of the position	Software Technician FBM-128
Job family	Functional Assistant - 2
Grade	G4
Direct employment	Required
Purpose	<p>To support the Project Information System Section in developing applications.</p> <p>To be part of the team participating in the development and the support of the software solutions and the IT systems.</p> <p>These applications are mostly WEB based like a custom .NET framework (ITER Collaborative Platform) or commercial tools like SharePoint or SAP.</p>
Main duties / Responsibilities	<p>Develops web applications inside a team;</p> <p>Gathers user requirements and transforms these requirements into software projects;</p> <p>Is accountable for the quality, performance of these projects and their efficient execution;</p> <p>Supports applications through participation in the incident and problem management;</p> <p>Supports users through training and other means;</p> <p>Supports the integration of different data management systems used at ITER (e.g. SAP, SharePoint, ASP.NET systems);</p> <p>Maintains a close relationship with other Information Technology teams (either onsite or offsite);</p> <p>May be required to take part in the on-call duty service established by the ITER Organization outside normal working hours, including nights, weekends and public holidays;</p> <p>Performs other duties in support of the project schedule as described in the Detailed Work Schedule and the Strategic Management Plan;</p> <p>Performs other duties linked to the above purpose upon management request, as necessary;</p> <p>Maintains a strong commitment to the implementation and perpetuation of the ITER Safety Program, values and ethics.</p>
Measures of effectiveness	<p>Reports to the Project Information System Leader;</p> <p>Interfaces with all other entities in the IO, as required;</p> <p>In response to requests from the Director-General and/or Director of Finance, Budget & Management Systems (FBM) Directorate, or proactively, informs the DG/Director of FBM Directorate of any important and urgent issues that cannot be handled by the concerned line management and may jeopardize the achievement of the Project's objectives.</p> <p>Efficiency of client relations;</p> <p>Efficiency and quality of incident resolution;</p> <p>Quality and efficiency of service improvements and development;</p> <p>Efficiency of the development (including testing), deployment and maintenance of the software applications</p> <p>ID SAP 50000826 - Project construction phase</p>

Applicant criteria

Level of study	Bachelor or equivalent degree
Diploma	Computing Science or other relevant discipline

Level of experience	At least 5 years
Technical experience	Experience in web programming preferably in a Windows environment Experience in BI tools would be an advantage
Social skills	Ability to work effectively in a multi-cultural environment , Ability to work in a team and to promote team spirit
General skills	Ability to work efficiently with internal and external clients of the section
Languages	English (Working)
Others	Knowledge of .NET, ASP.NET, Structured Query Language (SQL) preferable MSSQL would be an advantage; Knowledge of the Microsoft server environment would be an advantage. Knowledge of WPF and/or WCF would be an advantage Knowledge of SSIS/SSRS would be an advantage Knowledge Ajax programming would be an advantage